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## Agenda

Tools, Terminology, and Concepts

Demos

Resources

Q&A



## **Initial Thoughts**

What is prompting?

Can I break anything?

Do I always get the same answer to the same question?

Is this for business or for personal use?

Are we going to discuss legal or ethical uses of Al?

Finally: MAGIC TIMES!



#### **Common AI Tools**

ChatGPT (and DALL-E)

Gemini

Microsoft Copilot

Perplexity

(Dozens if not hundreds of others)



### **ChatGPT Overview**

#### **Pricing:**

Free Tier
Plus = \$20/User/Month
Pro = \$200/User Month

Access:

Browser
Desktop
Mobile (including full speech/video interactions)

Access to various OpenAl Models, DALL-E (Images), Sora (Video)



### **Terminology and Concepts**

LLM Generative Models Context Hallucination **Temperature** Grounding History/Memory Reasoning **Autonomous/Agents Training External Tools** 

System/User/Assistant Copilot

# Al Inputs/Outputs

Text

**Images** 

Video

Audio

Data

Actions



# **Prompting Best Practices**

Describe the role you are asking the AI to play in your conversation or interaction

The more descriptive you are the better the results

Treat the entire chat as a discussion or working session and keep asking for refinements

Iterate over Al content, human tweaks, Al adjustments, etc

Order matters in how information is presented, and questions are asked

Be specific on the format of the output you want

Share images, files, and other documents as part of your conversation

Double down on what you want. If you don't like the response, give feedback and ask for its try

Try different tools and prompts

Give the tool an "Out"

Ask the tool to show it's work or cite its sources



# Common Prompts

Tell me what you know about [X] You are a... Act as a... Try again but... Show your work. Explain why this answer was given Provide a response as if I was a [level of education] Cite your sources. Give me X options to choose from... Return your results in [x] format



# Additional Thoughts

Al doesn't have to be all or nothing

Some tools and models have access to the internet and some do not

It's not perfect and at times it's frustrating

Be creative and think outside the box on prompts and use cases

Share what you know with your friends and peers and get ideas from them

Use Al appropriately like any other tool or technology

Copilot Autonomous Agents



## Crazy Examples

Christmas gift ideas Understanding game rules and strategy Scoring board games Generating art for custom RPG games and sessions Generating sample data **Understanding scripts and code** Vacation planning Stripping text out of images (especially from my phone) Band set list organization and optimization Conference session scheduling Custom application integration to provide integrated documentation and functionality Generating initial UI screens for application from scratchpad prototypes Generate recipes Learn a bit of history Generate outlines of chalk images to learn chalk drawing Summarize books or complex documents Ask for instructions or advice Translate text or audio to or from other languages Tell stories



Prompt Engineering Guide

Prompt Engineering Techniques

**Copilot Prompt Gallery** 

Microsoft Learn: Creating Effective Prompts

OpenAl Cookbook

**Awesome ChatGPT Prompts** 

Art of ChatGPT Prompting (eBook)





#### **Final Thoughts and Discussion**

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**Next Webinar: January 2024** 

Using Microsoft 365 Copilot Effectively



