

Building a Future-Ready Cloud Foundation

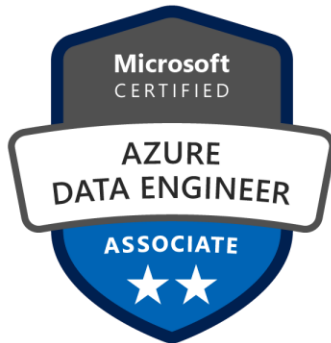
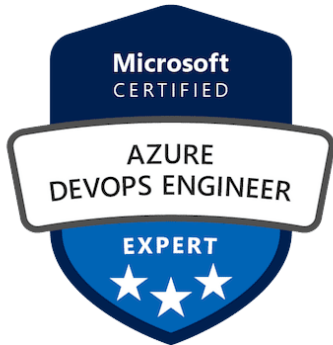
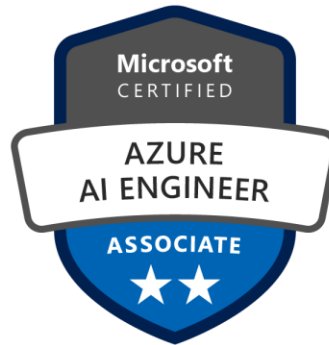
Azure Well-Architected Framework

ArchitectNow – Innovation Engineers

- Founded in 2009 in St. Louis, now a fully virtual company
- Employees across 14 U.S. states
- Microsoft Partner providing Microsoft Azure, Office 365, and Dynamics 365 solutions
- Specializing in customized Cloud-based solutions and support for SMBs
- Expertise in Microsoft Azure, Office 365, and Dynamics 365
- Focus on delivering value, streamlining processes, and driving innovation through technology
- Active organizers and speakers for local community tech meetups and conferences
- Presenters and speakers at national and regional industry events, sharing insights on Cloud and AI



Certified Expertise your Leadership can trust



Data & AI
Azure



Infrastructure
Azure



Digital & App Innovation
Azure



About Alex Will

Name: Alex Will

Email: awill@architectnow.net

Credentials: CTO @ ArchitectNow | Azure MVP |
Speaker | Organizer



Today's Conversation

Introduction

Understanding the Gray Area

Overview of Azure Services

Azure Well-Architected Framework

Conclusion

Q&A Session

Why This Talk

- Prevent Costly Outages to protect revenue and reputation.
- Safeguard data to maintain customer trust and compliance.
- Streamline operations so teams can innovate faster.
- Ensure performance to meet your current needs and take advantage of market opportunities.
- Eliminate Wasted spend to boost ROI.

Without Well-Architected Framework

- Outages
- Breaches
- Waste

With Well-Architected Framework

- Continuity
- Trust
- Efficiency



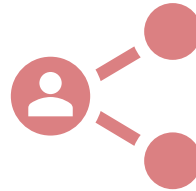
Cloud Adoption Framework vs Well- Architected Framework

- CAF: Strategic roadmap for Cloud Transformation
- WAF: Technical guidelines for workload quality
- Both drive business results at different zoom levels

Defining a “Workload”



A workload is a business solution running in the cloud

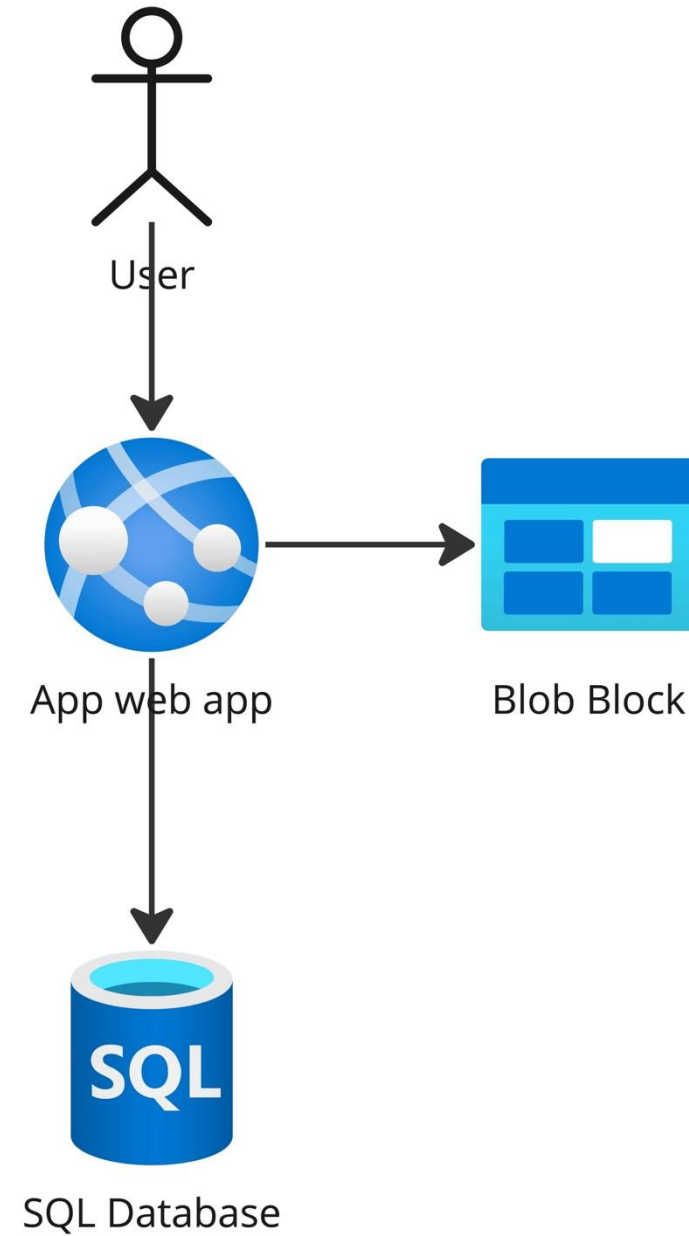


This can be an app, a service, process, or platform

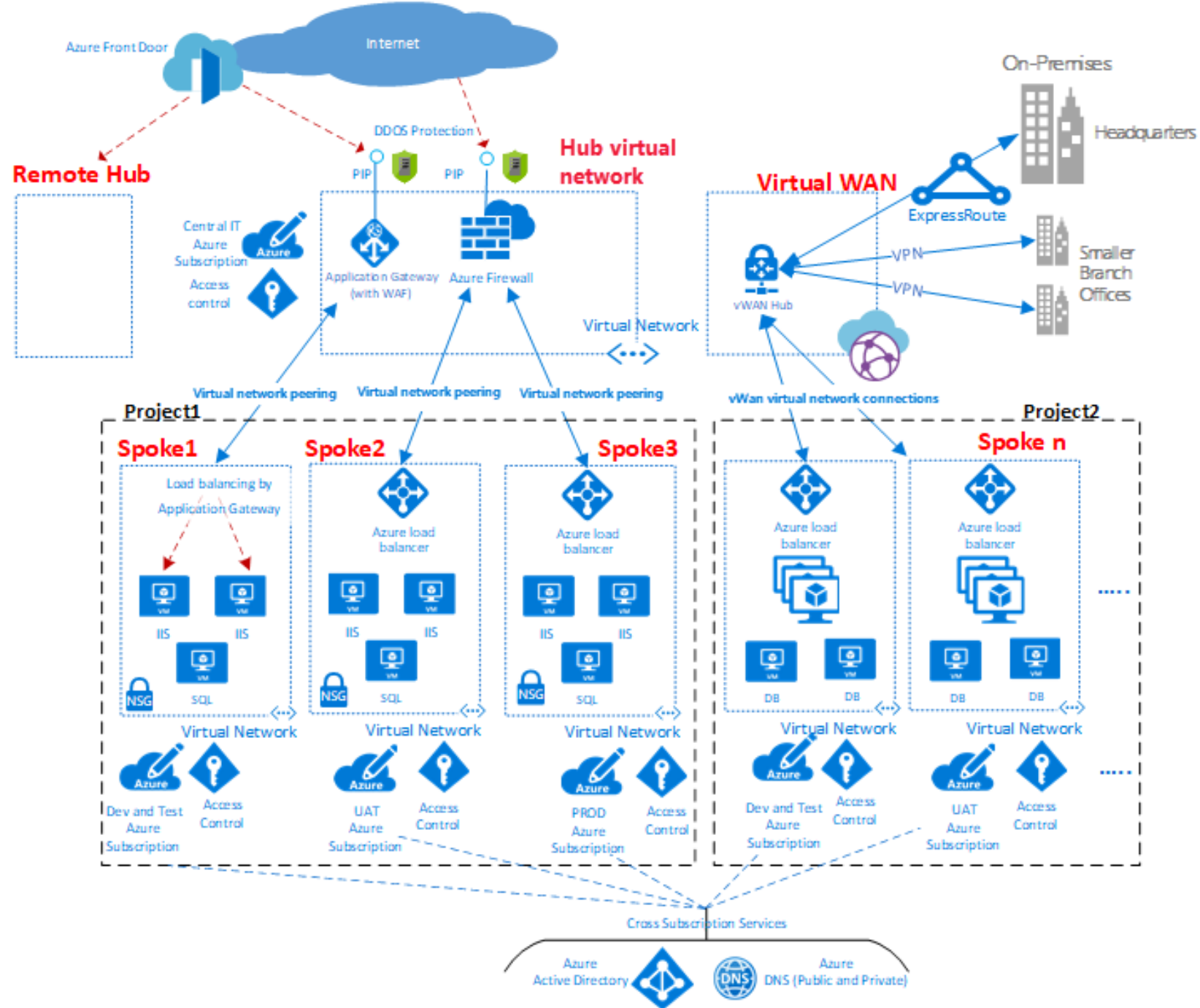


Focus on the business value, not it's tech. A Domain

A Typical Proof Of Concept Architecture



Enterprise Ready: The Overwhelming Leap



Understanding the Gray Area

Challenges in moving from PoC to enterprise-level

Benefits of establishing an intermediate architecture



Cloud Models: Who Owns What?

Responsibility		SaaS	PaaS	IaaS	On-prem
Responsibility always retained by the customer	Information and data	Customer	Customer	Customer	Customer
	Devices (Mobile and PCs)	Customer	Customer	Customer	Customer
	Accounts and identities	Customer	Customer	Customer	Customer
Responsibility varies by type	Identity and directory infrastructure	Shared	Shared	Customer	Customer
	Applications	Shared	Shared	Customer	Customer
	Network controls	Shared	Shared	Customer	Customer
	Operating system	Shared	Shared	Customer	Customer
Responsibility transfers to cloud provider	Physical hosts	Microsoft	Microsoft	Microsoft	Customer
	Physical network	Microsoft	Microsoft	Microsoft	Customer
	Physical datacenter	Microsoft	Microsoft	Microsoft	Customer



Microsoft



Customer



Shared

Overview of Azure Services

App Service

- ◆ Offers scalability and support for multiple languages and frameworks

Azure SQL Database

- ◆ Provides a managed relational database service
- ◆ Automated backups and high availability

Blob Storage

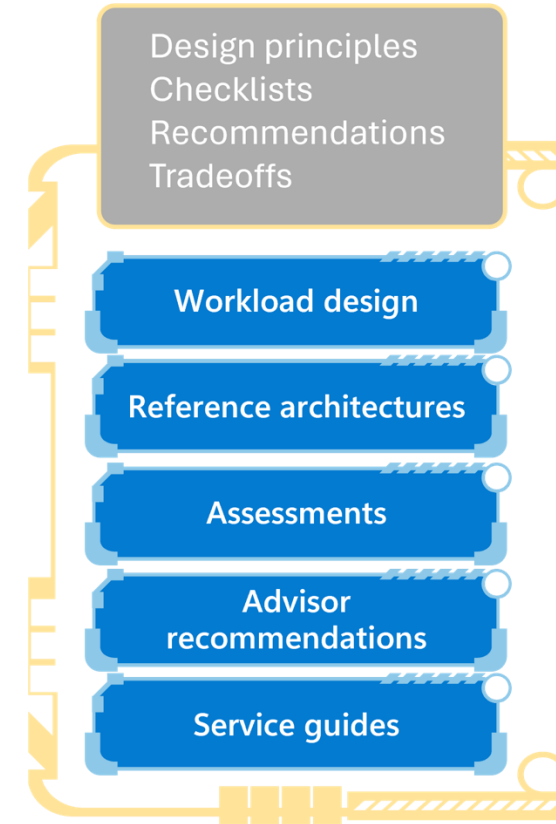
- ◆ Provides a software solution for handling blob (images, files, etc)
- ◆ Automated backups and high availability

Virtual Network (VNet)

Private Endpoints

Well Architected Framework

- **Reliability** – Business Continuity & Resilience
- **Security** – Protect Trust and Data
- **Cost Optimization** – Maximize ROI
- **Operation Excellence** – Agility & Efficiency in Operations
- **Performance Efficiency** – Fast, Scalable Delivery

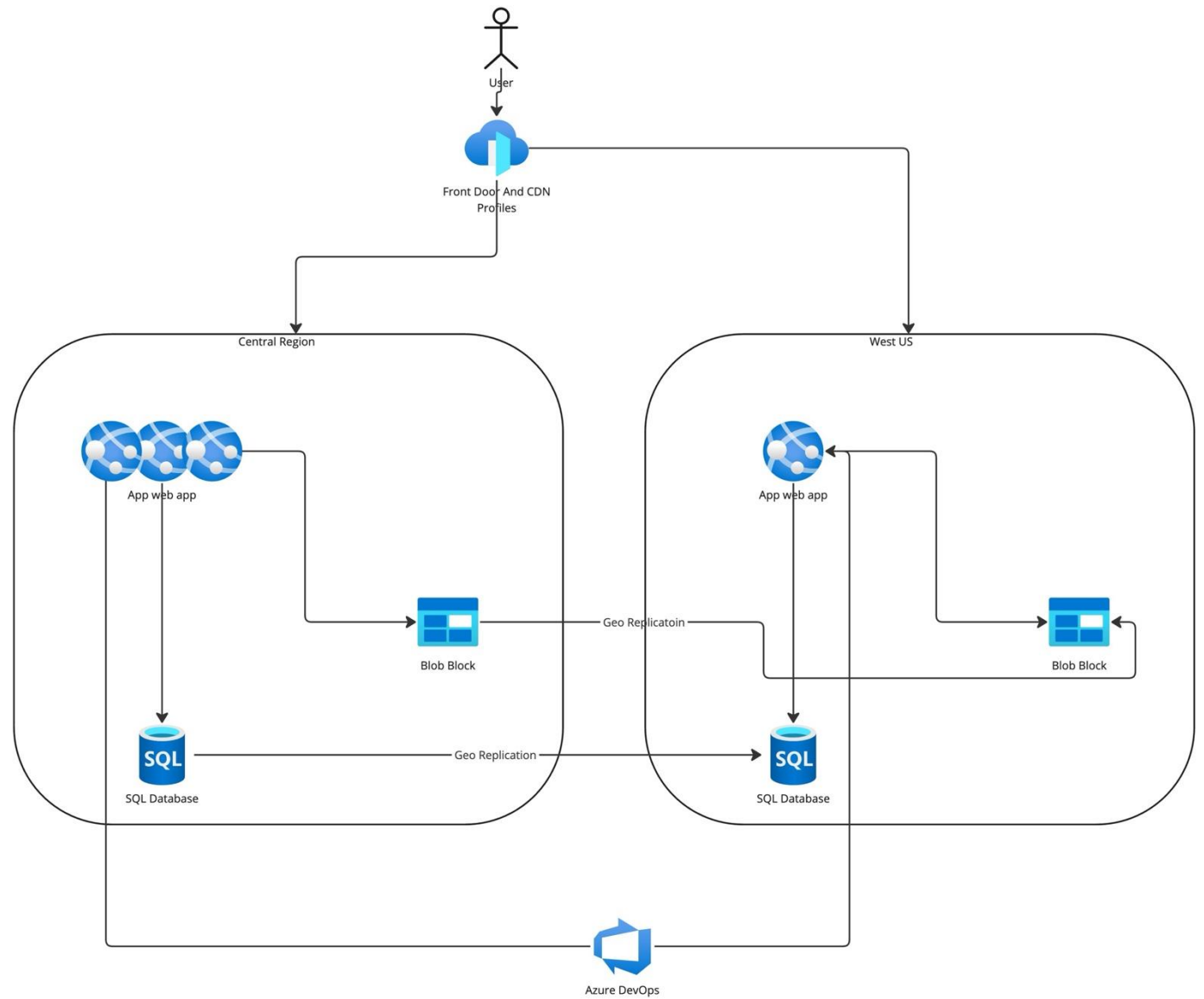


Azure Well-Architected Framework: Reliability

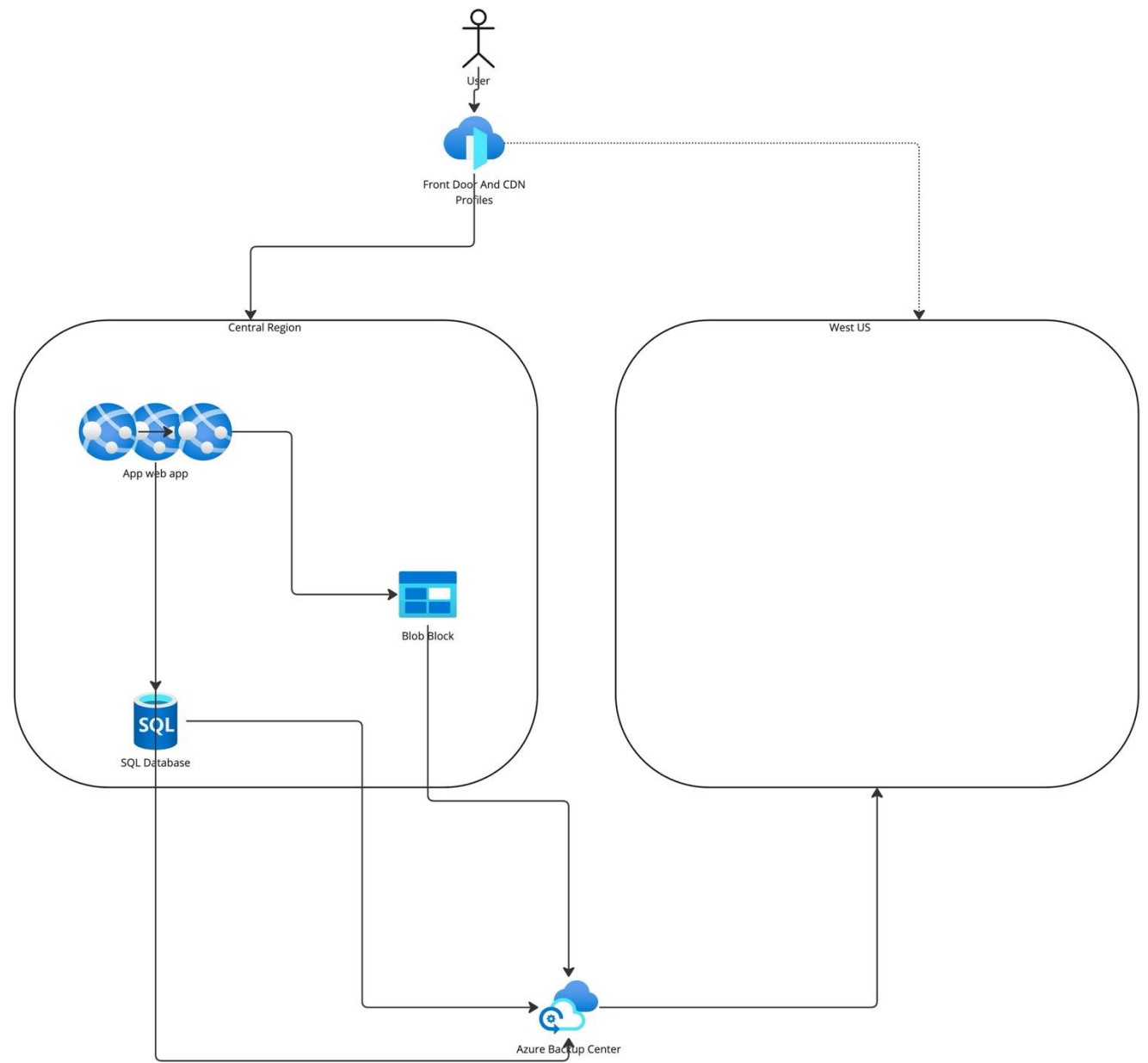
Reliability ensures that your application can recover from failures and continue to function.

- ◇ Design for **Business Continuity**: eliminate single points of failure so operations aren't interrupted
- ◇ **Resilient Systems**: Automatic failover and backups ensure we meet uptime commitments even during incidents.
- ◇ **Rapid Recovery**: Develop the capability to restore service quickly
- ◇ **Tradeoffs**

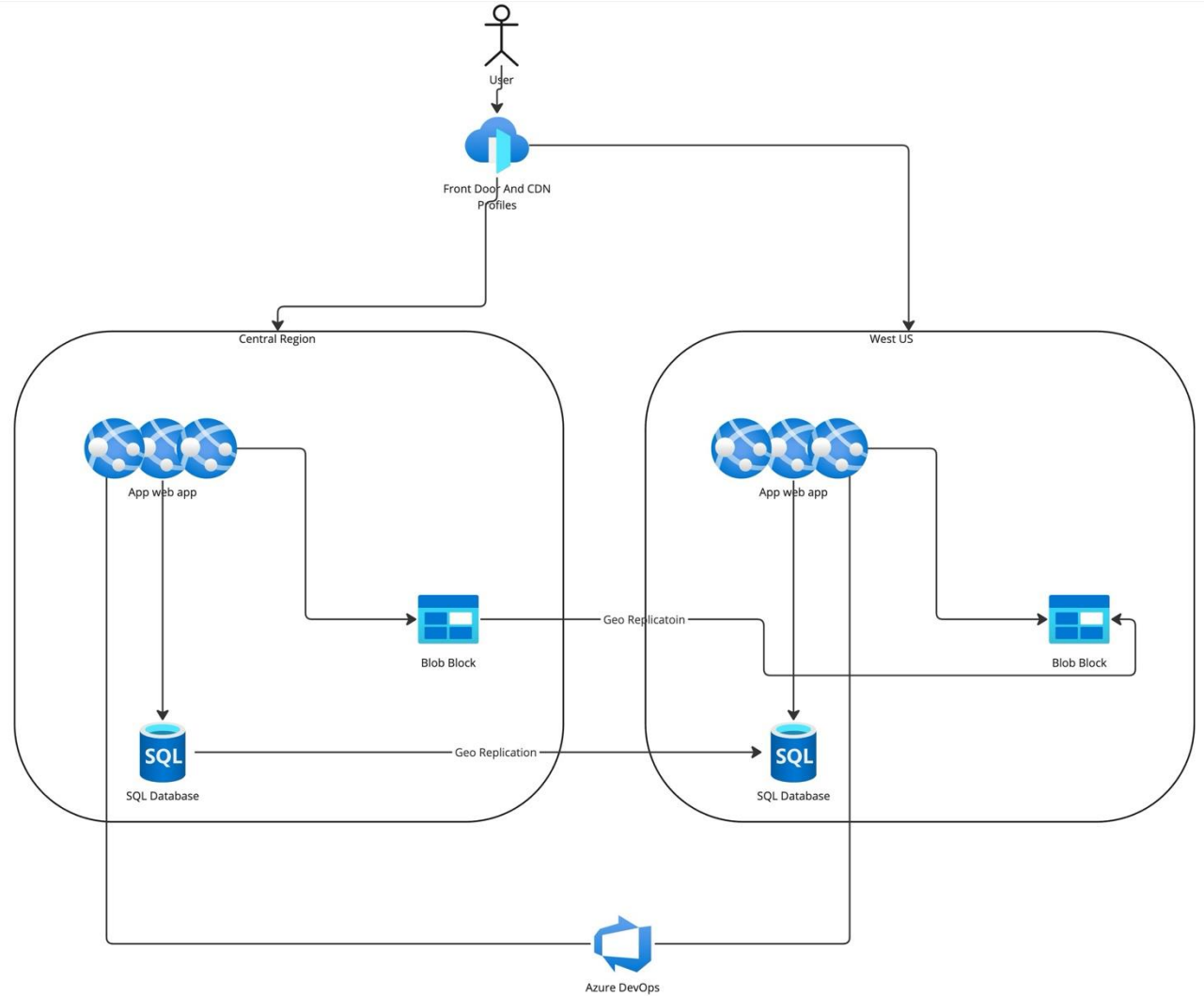
Active - Passive



Active - Standby



Active - Active



Questions

How much downtime can our business realistically tolerate, and are our systems architected to meet these Requirements? (RPO an RTO)

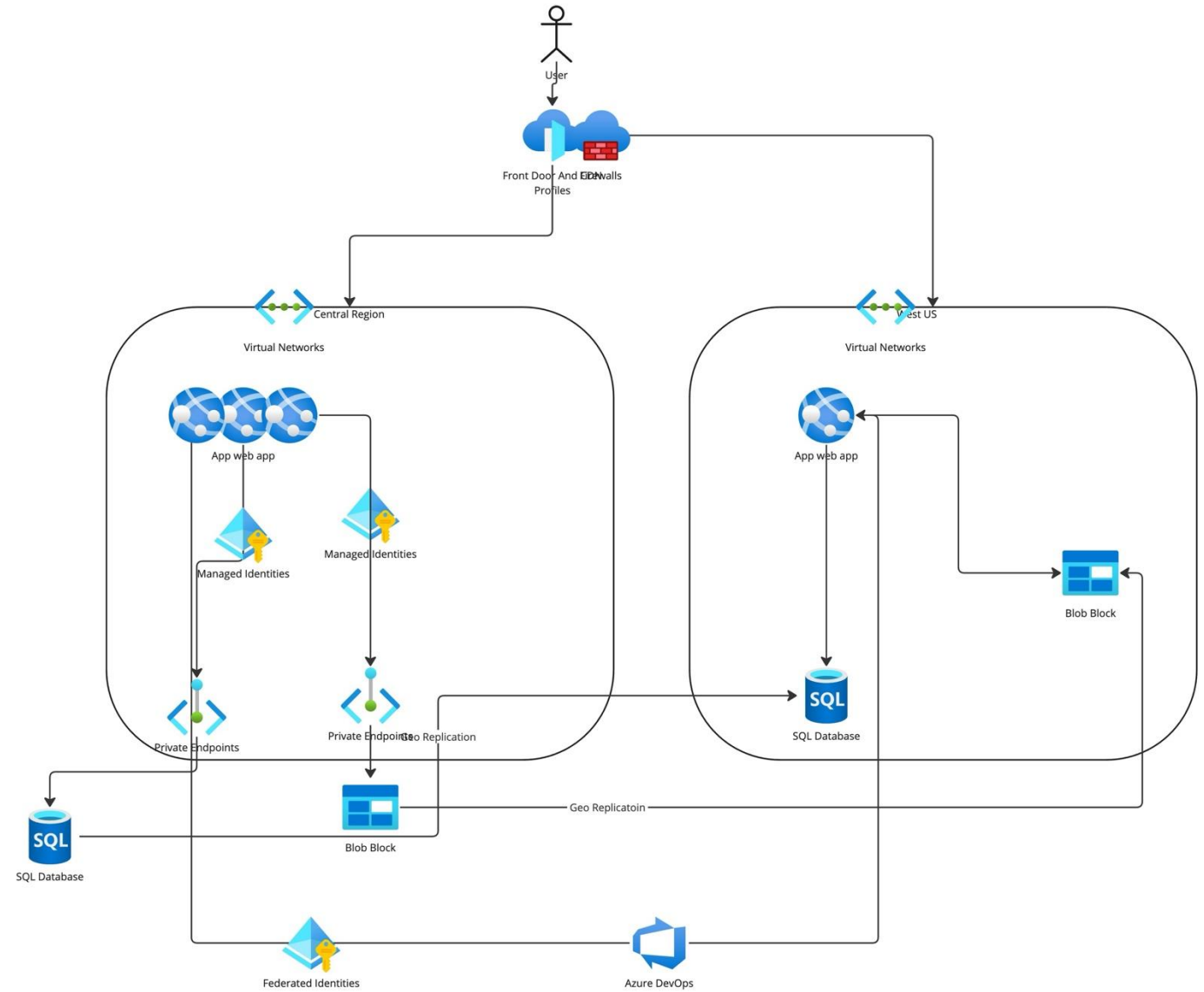
Do we have redundant plans (backups, failovers) for our most critical applications, and when was the last time we tested this?

If a major outage occurred, who gets alerted and how quickly can you recover?

Azure Well-Architected Framework: Security

- ◇ Embrace **Zero Trust**
- ◇ **Safeguard access and data** – ensure. Only the right people can access information, and that our sensitive data is locked down.
- ◇ Continuous Threat Monitoring
- ◇ Compliance & Governance
- ◇ Ongoing process, not a one-time thing
- ◇ Encryption?
- ◇ Secure your SDLC
 - ◆ NO SECRETS IN REPOS
- ◇ Identity Management
 - ◆ Managed Identities, Federated, etc

Security



Questions

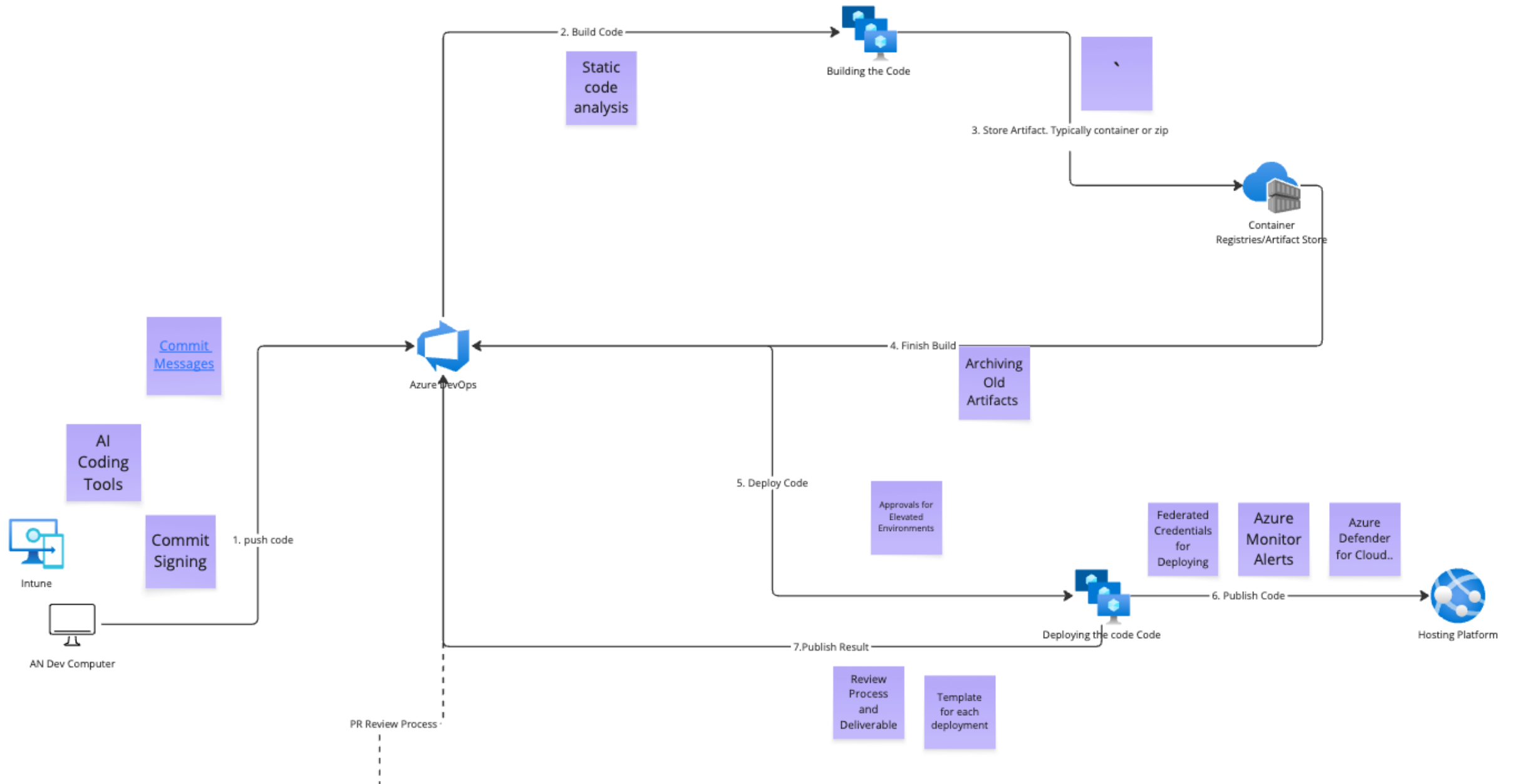
What is our plan if a breach does occur? Do we have an incident response strategy outside of just IT?

Are we up to date with all required compliances, and who is accountable for ensuring this?

If we were targeted tomorrow, do we have confidence our most critical data and service are protected? How do you know that?

Azure Well-Architected Framework: Operational Excellence

- ⬠ **Automation & Process Efficiency** – Automate routine tasks and deployments to reduce human error and free up team time for innovation.
 - ◆ Automate routine tasks with Azure Automation
- ⬠ **Proactive Monitoring** – Have end-to-end observability so we catch issues *before* they impact customers, enabling a faster response.
 - ◆ Use tools like Azure Monitor and Azure Alerts
- ⬠ **Continuous Improvement Culture** – Learn from incidents with post-mortems and refine processes, so we're always getting better at delivering reliable services.
- ⬠ This can boil down to DevOps



Questions

If a critical system issue happened right now, do we have confidence in our monitoring and on-call processes to detect it and address it before customers notice?

Where are our biggest operational bottlenecks or sources of human error today, and how can we automate or streamline those?

Do our development and IT teams have a culture of continuous improvement – for example, doing blameless post-mortems after incidents and investing in better tooling – and do we as leaders support that?

Azure Well-Architected Framework: Performance Efficiency

Right-sizing & Innovation – Use the right technology for the job (and scale it appropriately) so we can launch new features (like AI-driven services) without infrastructure holding us back.

- ◆ Using resources effectively to meet system performance requirements

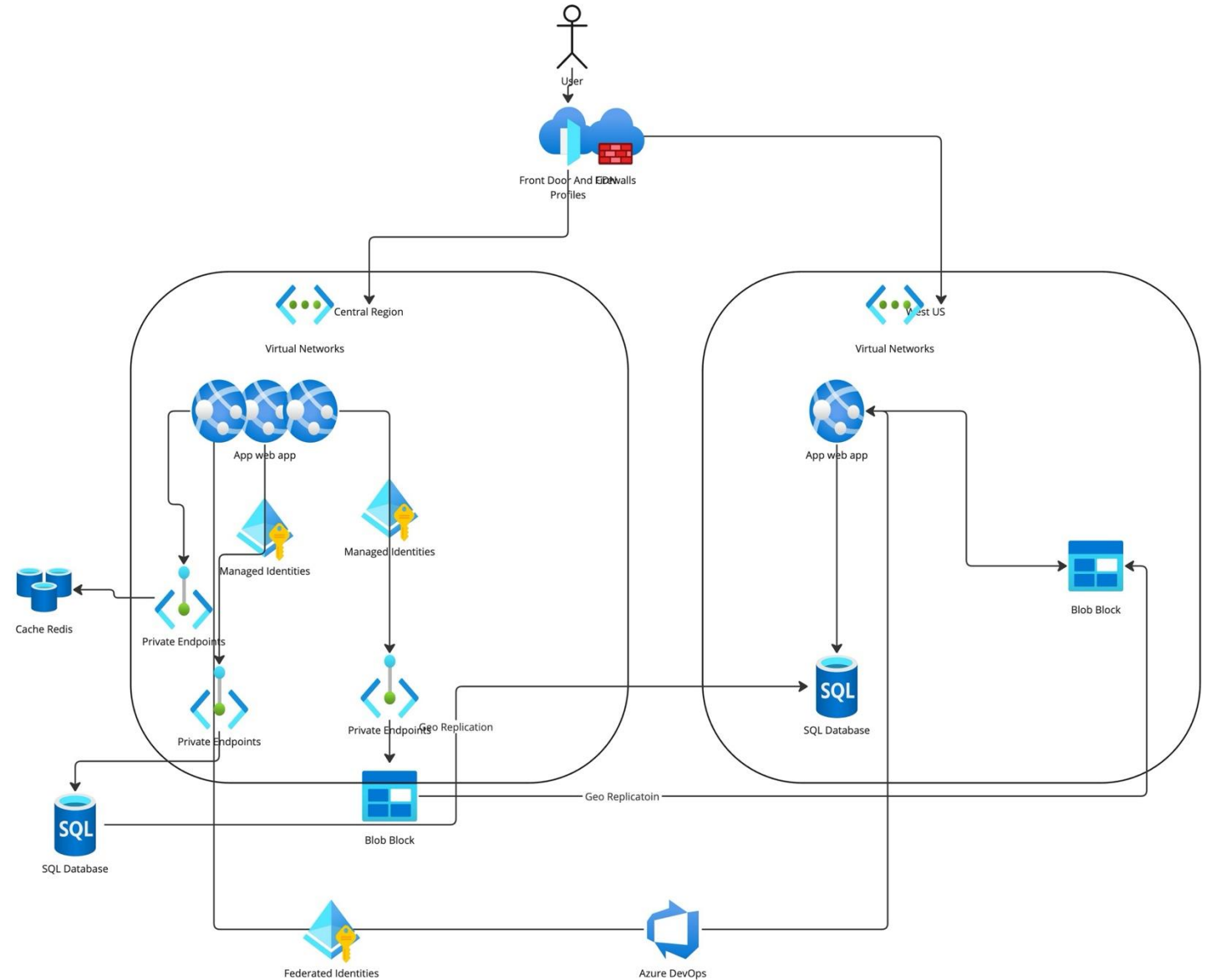
Scalability – Ensure our systems handle growth and peak demand smoothly

- ◆ Auto-scaling and load balancing to ensure application performs well under varying loads

Optimized Performance – Continually refine systems so that user experiences are fast and frictionless, which drives customer satisfaction and sales.



Let's cache
some stuff!



Questions

Do we have insights into how our applications perform under peak loads, and have we identified any chokepoints that could cause slowdowns or crashes during a big event?

How are we ensuring a fast user experience for our customers globally? (e.g., using content delivery networks, efficient code, scalable cloud services) – and who monitors that performance day-to-day?

As we look to adopt AI and data-intensive applications, can our current infrastructure support them efficiently, or do we need to invest in upgrades (like GPUs, scaling strategies, etc.) to stay ahead?

Azure Well-Architected Framework: Cost Optimization

Cost Optimization

- ✦ **Eliminate Waste** – Identify and shut down resources we don't need (idle servers, over-provisioned systems) to stop paying for unused capacity.
- ✦ **Budget Alignment** – Continuously align cloud spending with business value. We invest in what drives results, and trim what doesn't.
- ✦ **Financial Governance** – Establish clear policies and accountability for cloud costs to avoid surprises.

Example Application

- ✦ Choose appropriate service tiers
- ✦ Implement auto-scaling to avoid over-provisioning
- ✦ Leverage cost-effective storage solutions
- ✦ Cost should be in the planning stages



Cost Management: <BillingAccount> - Cost analysis

Search (Ctrl+ /)

Overview

Go to billing account

Access control

Diagnose and solve problems

Cost Management

Cost analysis

Cost alerts

Budgets

Advisor recommendations

Cloudyn

Settings

Exports

Cloud connectors (Preview)

Support + troubleshooting

New support request

Save Save as Delete view Share Refresh Export Settings

Scope : <BillingAccount>

* Accumulated costs

Oct 2019

Add filter

ACTUAL COST (USD)
\$418.63

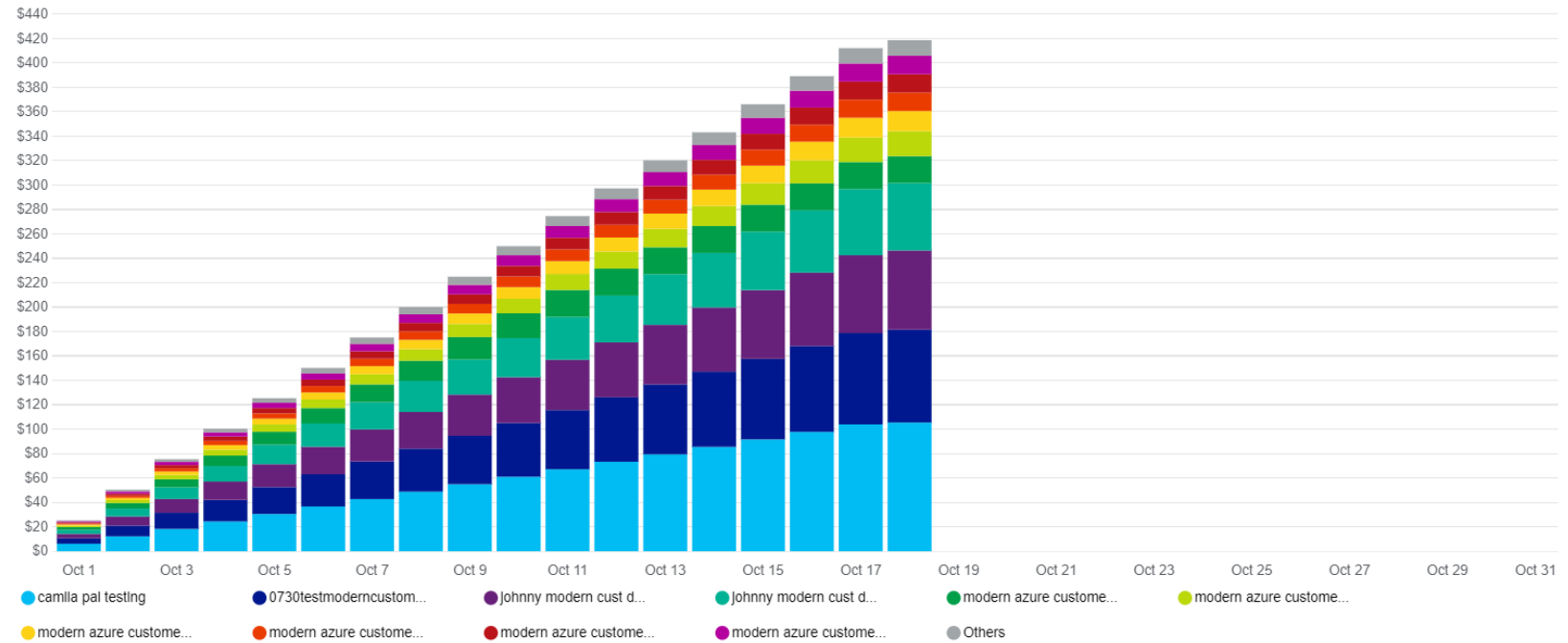
FORECAST: CHART VIEW ON

BUDGET: NONE

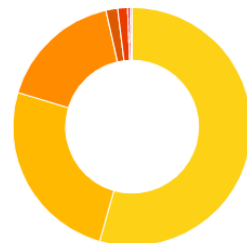
Group by: Customer

Granularity: Accumulated

Column (stacked)

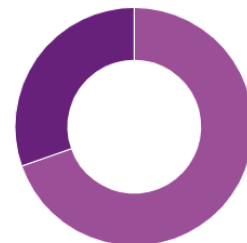


Service name



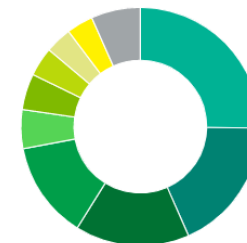
virtual machines	\$227.77
storage	\$105.55
azure app service	\$70.55
security center	\$6.64
virtual network	\$5.62

PartnerEarnedCreditApplied



true	\$291.54
false	\$127.09

Customer



camila pal testing	\$105.42
0730testmoderncust...	\$76.11
johnny modern cust ...	\$64.88
johnny modern cust ...	\$55.16
modern azure custo...	\$22.07

Questions

Do we have clear visibility into where our cloud dollars are going, and which workloads or projects provide the highest return on that investment?

What governance do we have in place to prevent cloud overspend? For instance, do teams have budgets or cost targets, and do we review those regularly at the leadership level?

Where can we reinvest savings?

Conclusion

We have now taken a simple POC and talked about the design decisions for a well architect app.

Next Steps:

- Initiate an Azure-Well-Architected Review
- Prioritize an AI readiness architecture assessment
- Strengthen Cloud governance practices

Pillars:

- Reliability
- Security
- Operational Excellence
- Performance Efficiency
- Cost Optimization



Resources

- [Azure Well Architected Framework](#)
- [Cloud Adoption Framework](#)
- [Azure Architecture Center](#)
- [Azure Specific Service Guides](#)

Q&A Session

Open floor for questions and discussion

